Hello Colleagues – as you continue working so hard to plan your courses and transition into a new-normal, we are getting in touch with one of our final scheduled messages this week to provide support and resources for faculty and staff. Over the next few days, we will shift our focus towards students as they return to their coursework at the conclusion of Spring Break. Here, we will be short and sweet.

Routing of Student Issues – many teams and units across campus have been working tirelessly to solidify the support network and caring net for our students. As instructors, advisors, and supervisors, you work more closely with students than anyone. You know or will learn their challenges, difficulties, and needed areas for support. We are already becoming aware of the great range and diversity of issues our students are facing.

In this message, we’d like to clarify that undergraduate instructors and campus staff should **please use the Alert system to report any student concerns** you become aware of. The Alert system is found in the web-based program Navigate accessed on the [campus logins page](#). Within the coming days, you will receive more detailed instructions about the use of Navigate from Mickey Fitch-Collins. Additionally, we will be emailing soon a comprehensive list of resources available to students covering the wide variety of services and supports they may utilize.

Because the Navigate Alert system is not yet extended to graduate students, please also consider sending any graduate student facing concerns or questions to our team at cetl@uwsuper.edu and they will help connect students with the student support services and resources needed to support their learning.

Help for our International Students – UW-Superior is known for its deep commitment and care for our community of international students. Huge changes associated with the coronavirus pandemic pose many special challenges to our students. For example, International students may be now isolated very far away from their homes, or conversely experiencing reverse culture shock and potential quarantines upon returning home. Additionally, many of our international students have much lower or variable internet connectivity upon returning home. To help us all appreciate and support our international students, members of our UW-Superior community Ephraim Nikoi and Salisa Hochstetler created the excellent attached guide. Please review and use this helpful resource to support our international students.

We are so thankful for all your efforts to be flexible, to support our students, and to help one another.

As always, please contact us if there is any way we can help.