

Campus Support

Description: A Campus Support employee is expected to assist the campus with day-to-day functions.

Examples of Campus Support include:

- Librarian – Music/Band/Library
- Equipment/Inventory
- Ticket/Box Sales Agent
- Announcer – Athletics/KUWS
- Campus Ambassador
- Athletics – Laundry/Game Worker/Team Manager
- Mascot
- Resident Assistant
- Parking

Job Function Examples:

- Maintain accurate count of sales, statistics/scores, inventory, etc.
- Assist in daily events, activities, and functions to support the campus

Level of Responsibility:

Skills	Level I	Level II	Level III
Programs	Carry out tasks/programs	Provide Input/Plan	Coordinate, manage, implement programs, run meetings
Training	Being trained (first experience)	Trained – Assists in training	Trainer – responsible for running the training(s)
Policies and Procedures	Follows/abides by all policies/procedures	Enforces policies and procedures	Creates/revises/implements policies and procedures; conflict management training
Communication	Customer Service Skills – basic verbal/written skills (Internal)	Customer Service Skills – high level – verbal/written skills – internal and external	Customer Service Skills – internal and external; representing campus at events
Code of Ethics	Learning about ethics	Knowledge and adheres to ethics	Adheres to code of ethics and enforce ethics
Security	Zero to limited access to keys/buildings/directory information only	Access to keys/buildings/cash handling/limited access to data – (People Soft)	Access to HIPPA/FERPA/Financial Records/Cash Handling/contracts
Qualifications	Entry level/General Training/On-the-job training required	Certifications; may require specialized training	Demonstrated experience and knowledge/advance certificates/trainings/enforce policies