Qualtrics Support Services

📞 **Phone support:** (800) 340-9194

💻 **Chat and Email support:** Qualtrics requires authentication to access these features. Access instructions:

1. Open the support page: [https://www.qualtrics.com/support/](https://www.qualtrics.com/support/)
2. Click **Contact Support**
3. On the login screen click **Sign in with SSO**

![Sign In](image1)

4. Enter **UWSUPERIOR** and click **Continue**

![Sign In](image2)
5. Enter your UWS email address and click **Continue**

6. From your campus email account open the “Login to Qualtrics” email from Qualtrics. Click the link to gain entry to the Qualtrics Support page. Note, the link will expire after 10-minutes.

*This authentication process must be repeated for each chat or email request. Phone calls can be made to Qualtrics Support by dialing: 800-340-9194*