

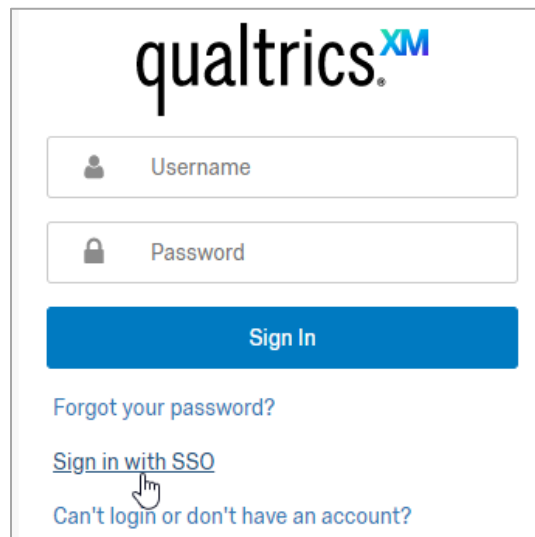


Qualtrics Support Services

  **Phone, Chat and Email support** - Qualtrics requires authentication to access these features.

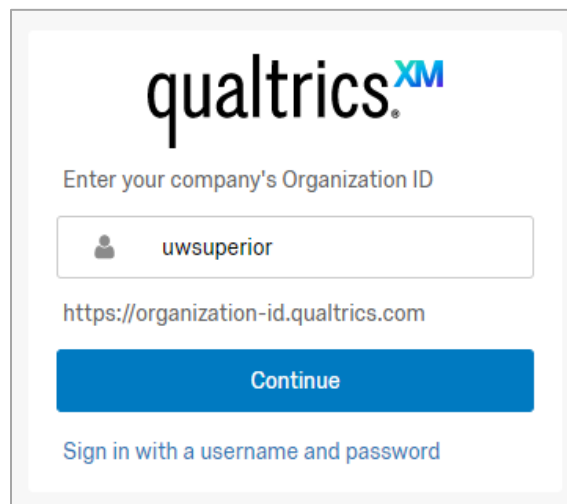
Support Portal Access Instructions

1. Open the support page: <https://www.qualtrics.com/support/>
2. Click the [Contact Support](#) link in the upper-right hand corner
3. On the login screen click [Sign in with SSO](#)



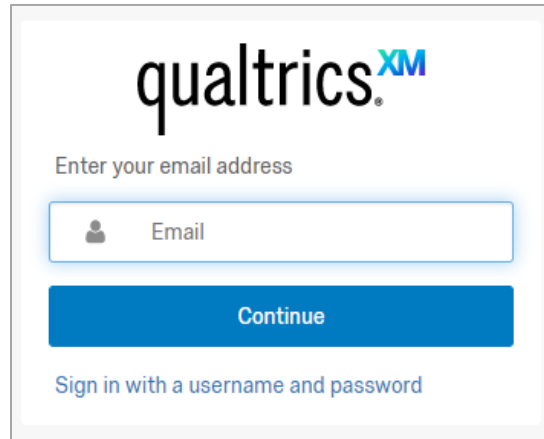
The image shows the Qualtrics XM login interface. At the top is the Qualtrics XM logo. Below it are two input fields: 'Username' with a person icon and 'Password' with a lock icon. A blue 'Sign In' button is positioned below the password field. Underneath the button are three links: 'Forgot your password?', 'Sign in with SSO' (which has a mouse cursor pointing to it), and 'Can't login or don't have an account?'.

4. Enter **UWSUPERIOR** and click [Continue](#)

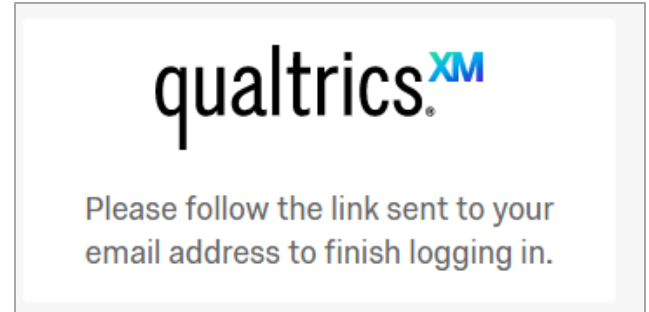


The image shows the Qualtrics XM organization ID selection screen. At the top is the Qualtrics XM logo. Below it is the text 'Enter your company's Organization ID'. There is an input field containing 'uwsuperior' with a person icon. Below the input field is the URL 'https://organization-id.qualtrics.com'. A blue 'Continue' button is located below the URL. At the bottom of the screen is the text 'Sign in with a username and password'.

5. Enter your UWS email address and click [Continue](#)

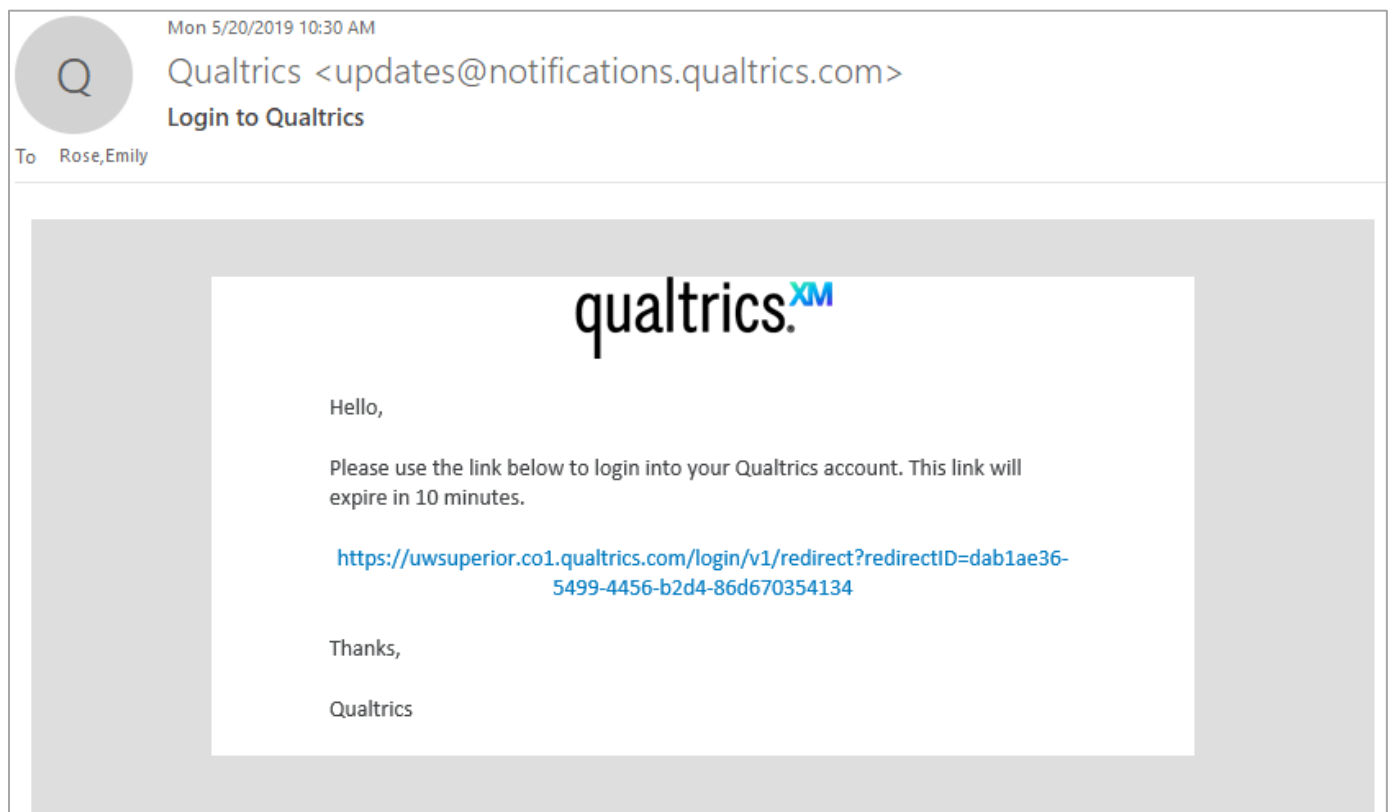


The image shows the Qualtrics login interface. At the top is the Qualtrics XM logo. Below it is the text "Enter your email address". There is a text input field with a person icon and the placeholder text "Email". Below the input field is a blue button labeled "Continue". At the bottom, there is a link that says "Sign in with a username and password".



The image shows a white box with the Qualtrics XM logo at the top. Below the logo, the text reads: "Please follow the link sent to your email address to finish logging in."

6. From your campus email account open the "Login to Qualtrics" email from Qualtrics. Click the link to gain entry to the Qualtrics Support page. Note, the link will expire after 10-minutes.



Note: This authentication process must be repeated for each phone, chat or email request.