



Student Technology Guide

2019-2020



Your Username & Password

Your admissions letter will include your username and other important information. You can create or change your password using the UW-Superior Login Portal. Every 180 days you will be required to change your password.

Technology Loan Services has many different technology items that can be loaned to students for three days. These items include, but are not limited to:

- Laptops (PC)
- Adapters
- Digital Cameras and Video Cameras
- Tripods
- Digital Audio Recorders

Campus Logins

For access to all your logins, go to Campus Logins at the top of the UW-Superior homepage.

UW-Superior Login Portal

Here you can change and manage your password and Dual Factor (an extra layer of security beyond your user name and password; this can be through text, email, or an app).

E-Hive

For access to administrative and academic information, login to E-Hive and click on Student Center to:

- View and manage your class schedule
- Monitor your academic progress
- Manage your financials
- Maintain and update personal information

Learn@UW-Superior (Canvas)

Here you will find online courses, class materials, discussions, and other resources for your courses.

Email

Your campus email is the official and primary means of communication. Make sure to consistently check your email to stay up to date in classes and campus activities. Once logged in you can also access Microsoft apps including: Word, OneDrive, Excel, PowerPoint, etc.

Lynda

If you want to expand your knowledge in a variety of subjects, you can use Lynda, an online learning company, to take free courses and earn certificates.

S.A.F.E. Alerts

You can sign up for alerts about weather cancellations and emergency situations on your phone or personal email by logging in and registering them. All students are automatically signed up on their campus email.

My Devices

To register your devices to the network, go to mydevices.uwsuper.edu. This allows you to stay connected to the internet without having to continuously log in.

ResNet

Students living in the residence halls have additional support from ResNet. They support a wide variety of technology problems any resident living on campus might encounter. They are responsible for activating Ethernet ports in the dorms. Visit them in Swenson 2100, call 1-715-394-8439, or email resnet@uwsuper.edu.

Microsoft Office 365

All students can download Microsoft Office 365 for free at portal.office.com using your school credentials.

Good Deals on Software

Students can find free and discounted software, including operating systems, Adobe Creative Cloud, antivirus programs, and more for free at uwsuper.onthehub.com

Contact The Technology Help Desk

Swenson 2100

Phone: 1-715-394-8300

Email: helpdesk@uwsuper.edu

Website: www.uwsuper.edu/technology





Laptop Buying Suggestions



Laptop vs Desktop vs Tablet/Chromebook

Laptops are portable, desktops aren't; we highly recommend a laptop for ease of studying, taking it to class, and portability. Right now, tablets and Chromebooks are not powerful and capable enough to use as your only device.

Apple vs. HP vs. Dell vs. Acer, etc.

Whichever platform you prefer is a personal choice, both Mac and Windows hardware is sufficient for the programs that students need to operate. Students should choose whichever platform they are most comfortable with, but we encourage you to make an informed selection based on your ultimate career goals. When buying a PC be aware that big name brands are going to be easier to get parts for and easier to fix but will usually cost a little more.

A couple things to note about Apple: the same specs on an Apple can cost 2-3x as much as a PC, Apple no longer puts all common ports on their computers (this means you need to buy adaptors), and typically PC's offer more features and are updated more frequently.

Solid State Drive (SSD)

We suggest a solid state drive over a regular hard drive when buying a new computer. SSD's will be faster and less likely to break; purchasing the more expensive solid state drive will pay off in the long run. A SSD is solid inside with no moving parts and a regular hard drive has many small moving parts that are likely to fail after a few years of use.

What if I have more questions?

Feel free to contact our Help Desk and ask questions, we'd be happy to share with you what we know and offer some advice.

Contact The Technology Help Desk

Swenson 2100

Phone: 1-715-394-8300

Email: helpdesk@uwsuper.edu

Website: www.uwsuper.edu/technology

How do I pick my computer from all the different models they sell?

When buying a laptop look at how they're advertising it, if it's being advertised as an entertainment PC then that is what they focused on while making the computer. We recommend looking for a computer that is advertised for business; this means it's going to be higher quality and the minimal differences for entertainment will hardly be noticeable unless you are gaming on your computer.

Where should I purchase my computer?

You can purchase a laptop directly from Dell, HP, or Apple and get an educational discount with your @uwsuper.edu email address, however, you will most likely find them cheaper by going to Amazon, Target, Best Buy, Walmart, or any other big box store that sells computers (sometimes these retailers offer educational discounts too, so make sure to ask). We recommend shopping around to find the best deal. Need to find one online? Search "intel core i5, 8gb ram, 256gb SSD laptop."

Recommended Specs:

- Hard Drive: 256gb, Solid State Drive recommended
- Ram: 8gb
- Processor: Intel Core i5 (or equivalent)
- Operating System: Windows 10 or newest Apple OS
- Warranty: 3+ year warranty with accidental damage protection

Do I need a surge protector?

If there is a power surge, lightning strike, or outage it can damage your computer and the many small components inside; this can be avoided by buying a proper surge protector rated to protect computer equipment. A \$20 purchase can protect your expensive electronic devices like computers, TVs, and tablets.

