

# Curriculum Vitae

**Mandy Lilly, MSW, CAPSW**  
Assistant Professor, Social Work  
Human Behavior, Justice and Diversity  
University of Wisconsin-Superior  
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## **Education**

M.S.W. University of New England- Highest Honors May 2004  
B.S.W. College of St. Scholastica- Highest Honors May 2003

## **Academic Teaching Experience**

### University of Wisconsin-Superior

- SoW 341 Methods II Individual Case Work (Fall 2016, Fall 2017)
- SoW 422/423/427/428 Field Seminar/Instruction (Spring 2017, Summer 2017, Fall 2017)
- SoW 121 Introduction to Social Work (Spring 2017, Fall 2017-Online)
- SoW 366 Methods for Social Work Practice IV Agency, Community and Global Practice (Spring 2017)
- SoW 344 Human Behavior and the Social Environment I (Fall 2017)

### University of Phoenix-Western Washington Campus (2011-2014)

- Communication Skills for the Human Service Professional
- Professional, Ethical, and Legal Issues in Human Services
- Field Experience I & II
- Cultural Diversity and Special Populations
- Advocacy and Mediation
- Mental Health and Crisis Intervention Practices
- Introduction to Psychology
- Dependency and Addictions
- Case Management

## **Professional Work Experience**

- Information and Assistance Specialist- 2014 to 2016  
Aging and Disability Resource Center- Superior, Wisconsin  
Provide information about community programs, help consumers get connected to appropriate services, and assist with eligibility for public benefits. Maintain resource database, complete the Long Term Care Functional Screen to assess for eligibility, and act as Screen Liaison to provide consultation and supervision to fellow screeners. Provide assistance to the Children's Long Term Support Program by conducting Children's Long Term Support Functional Screens. Work in collaboration with Economic Support, Adult Services, and community agencies to find creative solutions to meet customer needs.
- Hospice Social Worker - 2007 to 2013  
Franciscan Hospice & Palliative Care- University Place, Washington  
Functioned as a social worker for terminally ill patients involved in an urban, multicultural hospice program. Provided psycho-social and clinical assessment in the home environment. Implemented intervention and treatment strategies for patients and families regarding the emotional and spiritual process of death and dying. Assisted with resource management in relation to caregiving, financial assistance, and community benefits. Acted as an advocate for social justice by assisting patients and families to navigate service-related systems. Worked as part of a team-focused organization to provide holistic, clinically-directed, and person-centered care.
- Director of Social Services – 2006 to 2007  
Avamere - Bel Air Rehab & Specialty Care- Tacoma, Washington  
Managed the social services department in a 125 bed skilled nursing facility including an acute trach/vent unit. Completed psycho-social assessments, discharge planning, and care conferences for critically challenged residents. Provided supervision and training to staff in the social services department and education on documentation, assessment, and therapeutic support. Participated in the management structure through attendance in team meetings. Charged with maintaining records of psychotropic medication use, patient concerns, and family involvement.
- Social Worker – 2004 to 2006  
Avamere - Olympic Care and Rehabilitation Center- Sequim, Washington  
Provided assessment, crisis-intervention, and behavior management for geriatric and medically fragile residents in a skilled nursing facility. Conducted monthly support group for families of residents that included therapeutic support, education, and grief components. Completed time-sensitive materials such as MDS's and correspondence between physicians and facilities.

## **Certifications**

Certified Advanced Practice Social Worker (CAPSW): State of Wisconsin

Certified Adult Long Term Care Functional Screener  
Certified Children's Long Term Care Functional Screener

### **Faculty Development**

OPID Conference 2017  
Baccalaureate Program Director's Conference (Social Work) 2017  
Faculty College 2017  
Online Instructor Training Summer 2017  
Field Consortium 2017

### **Campus Service**

Member, Affirmative Action/Equal Opportunity Employment Committee 2017 to Present  
Advisor, Social Work Student Advisory Council 2016 to Present  
Technology Ambassador for HBJD Department 2017

### **Community Service**

Member, Planned Parenthood Regional Advisory Council 2017- Present  
Leader, Living Well with Chronic Conditions Workshops via Senior Connections 2017  
Judge, Destination Imagination 2017  
Participant, Alzheimer's Association Walk to Remember 2015, 2016  
Staff Training Presentations, Soar Career Solutions Fall 2017

### **Honors**

SOTL Project Grant 2017  
CETL Travel Grant 2016